**Fact Sheet**

### WHAT IS THE LADOT TRANSIT SERVICE ANALYSIS?

The City of Los Angeles Department of Transportation (LADOT)'s Transit Service Analysis will be a thorough line by line analysis designed to shape the future of Commuter Express, DASH and Cityride Services.

- Analyze current transit services
- Determine whether the existing services are meeting expectations
- Identify service expansion opportunities
- Identify new transit routes
- Evaluate Commuter Express and DASH to improve their efficiency and cost effectiveness, increase ridership and revenue
- Review LADOT's Cityride Program to examine service options, methods to make the van and taxi services more productive, and identify new approaches to delivering these services.

Los Angeles is an ever-changing city. Its population is one of the most diverse of any city in the US and the transportation needs of its residents are just as diverse. The LADOT Transit Services Analysis will take into consideration changes around Los Angeles such as new residential pockets and new employment growth in opportunity areas.

The goals for the study are consistent with the 2014 LADOT Strategic Plan entitled “Great Streets for Los Angeles.” Related goals include:

- **Meet Growing Demands:** The growing regional rail network and expanding bus rapid transit networks will also increase the demand for transit connectivity within LADOT Transit services. LADOT intends to improve regional connectivity and expand the network of bus services.

- **Optimize Resources:** Insure that LADOT Transit is providing the right types and levels of service and at the most reasonable prices for riders and taxpayers.

- **Complement Other Transportation Initiatives:** LADOT Transit’s future plans are tied to the expansive commitments made by the City of Los Angeles to projects like bicycle lanes, the Great Streets Program to support neighborhood growth and the Mayor’s Initiative to use data to improve all city services.

### WHY IS THE LADOT TRANSIT SERVICE ANALYSIS NEEDED?

LADOT Transit wants your input!

- **Participate in Meetings, Workshops and Surveys:** LADOT will hold special meetings and workshops that will be open to the public. Times and locations will be announced on line, in the media and on the bus.

- **Other Opportunities:** Provide us with feedback from the start of the review until the final report by going to ladottransit.com/movingforwardtogether and providing us with your comments. Use the dedicated telephone line at 213-995-4545 to leave us your comments. Use social media to contact us anytime—we’re on Twitter @ladottransit or facebook.com/ladottransit

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**IT ALL GOES TO MAKING LADOT TRANSIT’S SERVICE BETTER FOR YOU**
Workshop Dates & Locations

LADOT is conducting a comprehensive analysis of DASH, Commuter Express and Cityride services. WE WANT YOUR OPINIONS! If you have ever wanted to make route changes or tell us about DASH, Commuter Express or Cityride services in your area, NOW IS YOUR CHANCE. Just attend one of the six public workshops:

- **Marvin Braude Constituent Service Center**
  6262 Van Nuys Blvd., Van Nuys  
  **JUNE 8 • 6-7pm**

- **Henry Medina West LA Parking Enforcement Facility**
  11214 W. Exposition Blvd., Los Angeles  
  **JUNE 9 • 6-7pm**

- **Caltrans Building**
  100 South Main, Los Angeles  
  **JUNE 15 • 12-1pm**

- **South Los Angeles Activity Center**
  7020 South Figueroa, Los Angeles  
  **JUNE 15 • 6-7pm**

- **Harbor Commission Board Room**
  425 South Palos Verdes, San Pedro  
  **JUNE 16 • 6-7pm**

- **Ramona Hall Community Center**
  4580 North Figueroa, Los Angeles  
  **JUNE 17 • 6-7pm**

If you need an interpreter to be at the meeting, please notify us 72 hours in advance of the meeting by calling 213-473-7749.

**OTHER WAYS TO PARTICIPATE:**

- **internet:** ladottransit.com/movingforwardtogether
- **telephone:** call 213-995-4545 to leave your suggestions
- **mail:** send suggestions to LADOT Transit Store, 201 N. Los Angeles St, #16, Los Angeles, CA  90012
- **social media:** twitter @ladottransit or facebook.com/ladottransit
- **email:** ideas@ladottransit.com
LADOT Transit Moving Forward…Together — Frequently Asked Questions

What is LADOT Transit’s Moving Forward…Together project?

• A thorough transit service analysis designed to shape the future of LADOT Transit’s Commuter Express, DASH, and Cityride services.
• The study will provide recommendations that improve existing LADOT transit services and also address unmet transit needs.

What are the goals of the study?

• To meet the growing demand for transit by optimizing resources, and collaborating with other transportation initiatives.
• To recommend improvements to existing LADOT Transit services and identify new service opportunities.

What is the project timeframe?

• The Transit Service Analysis is a one-year study with a target completion date of December 2015. The project is broken down into three phases:
  » Phase I (April to June): Assess existing conditions and develop key findings
  » Phase II (July to September): Develop draft recommendations
  » Phase III (October to December): Develop final recommendations

How can I get more information about the study? How can I participate in the study and provide recommendations for new and existing services?

• Public open houses: Attend an open house to learn more about the study, ask questions, and provide comment or input. Two rounds of open houses are planned at six locations during Phases I and II.
• Website: Project updates, reports, and opportunities for feedback can be found at ladottransit.com/movingforwardtogether. Translation is available via Google Translate.
• Social media: Twitter, Facebook, and YouTube posts will provide notice of upcoming events and the availability of new information. Follow us at: @ladottransit
• Email blasts: You can sign-up to receive updates via e-mail at ladottransit.com.
• Call-in portal: You can also submit opinions, comments, and suggestions to the LADOT call-in portal: 213-995-4545. Callers can leave their feedback using one of 11 languages.

Why is it important to participate in this study?

• Receiving input from the public is crucial to improving transit service in the City of Los Angeles. LADOT wants to hear from its riders and members of the community to better understand their mobility needs. Public input will help shape the changes recommended in the Transit Service Analysis. Participating will also help you stay current on key project updates and recommendations.

Will every area in the City have DASH service?

• LADOT uses its resources to meet the mobility needs of those who live, work and visit the city. Those services are regularly evaluated using City standards for performance. Over the past 20 years, LADOT has introduced a number of new services and is hoping to recommend new routes as part of this analysis.

What are key upcoming dates and locations for public outreach?

• Six Public Open Houses will occur during Phase I
  » Henry Medina West LA Parking Enforcement Facility (11214 W. Exposition Blvd., Los Angeles)
  » South Los Angeles Activity Center (7020 South Figueroa, Los Angeles)
  » Caltrans Building (100 South Main, Los Angeles)
  » Ramona Hall Community Center (4580 North Figueroa, Los Angeles)
  » Harbor Commission Board Room (425 South Palos Verdes, San Pedro)
  » Marvin Braude Constituent Service Center (6262 Van Nuys Blvd., Van Nuys)

Who can I contact for more information?

ladottransit.com/movingforwardtogether