




SERVICE AREA

Travel less than 85 miles in one direction from the City of Los Angeles, and within Orange or Ventura counties or designated portions of Kern, San Bernardino or Riverside counties, is free of charge. If a group's destination exceeds this specified area, a fee will be assessed in proportion to the distance traveled outside the area.



-  Areas serviced free of charge
-  Areas serviced that will assess a fee
-  County lines



A Transportation Services Program for **Eligible Seniors, Youth, and the Mobility Impaired.**



The City of Los Angeles Charter Bus Program is a transportation service for City Residents administered by the Los Angeles Department of Transportation with the assistance of Council District Offices.





CHARTER BUS PROGRAM

The City of Los Angeles Charter Bus Program is designed to assist senior, youth, and disabled groups in the City of Los Angeles with free or subsidized charter bus services to attend educational, recreational or cultural events in the region.

Events/destinations can include:

- beach
- amusement parks
- mountains
- museums
- theaters
- sporting events

Service is provided on coach, school and wheelchair accessible vehicles, and is available throughout the year on a first-come, first-served basis.

REQUESTING A BUS TRIP

Groups may request a bus trip through the Council District Office serving their area. The Agency Coordinator assigned to your Council District Office will assist you in submitting your trip request via the Charter Bus Program website:

www.lacitycharterbus.com/group

To find the Council District Office serving your area, visit www.lacity.org and enter your group's address in the "Neighborhood Resources" section. Then visit www.lacitycb.com and click on "Coordinators" to find the Agency Coordinator assigned to your Council District Office.

Once the trip request is submitted, it will be reviewed by the Agency Coordinator. If approved, your trip request will be forwarded to LADOT, who will then assign your trip to a bus company.

If you have any questions regarding your trip once it's been scheduled, please contact your Agency Coordinator.

TRIP REQUEST DEADLINES

Trip requests must be received by your Council District Office 20 calendar days prior to the date of the trip. Approved trip requests will then be submitted to the assigned bus company 14 calendar days prior to the trip date.

From May to September, the Charter Bus Program receives a large volume of trip requests. During this time, the Council District Office must receive trip requests at least six weeks prior to the trip date.

Approved trip requests will then be submitted to the assigned bus company four weeks prior to the trip date.

TRIP REQUEST STATUS

Once a trip request is submitted, its status can be tracked on the Charter Bus Program website:

www.lacitycharterbus.com/group

CHANGES TO A TRIP REQUEST

Changes to the trip request can be made via the Charter Bus Program website, if the Council District Office has not already approved the trip request.

If the trip request has been approved, the Council District Office must be contacted to make any needed changes. The Council District Office can make changes if the trip request has not already been assigned to a bus company. After making changes, the trip request must be re-approved. If the trip request has already been assigned to a bus company, the Council District Office must contact LADOT to make changes.

There is no guarantee that changes can be accommodated.

CANCELLATION OF TRIPS

Cancellations must be made three business days prior to the trip date. The Council District Office will be charged for cancellations if not received in time.