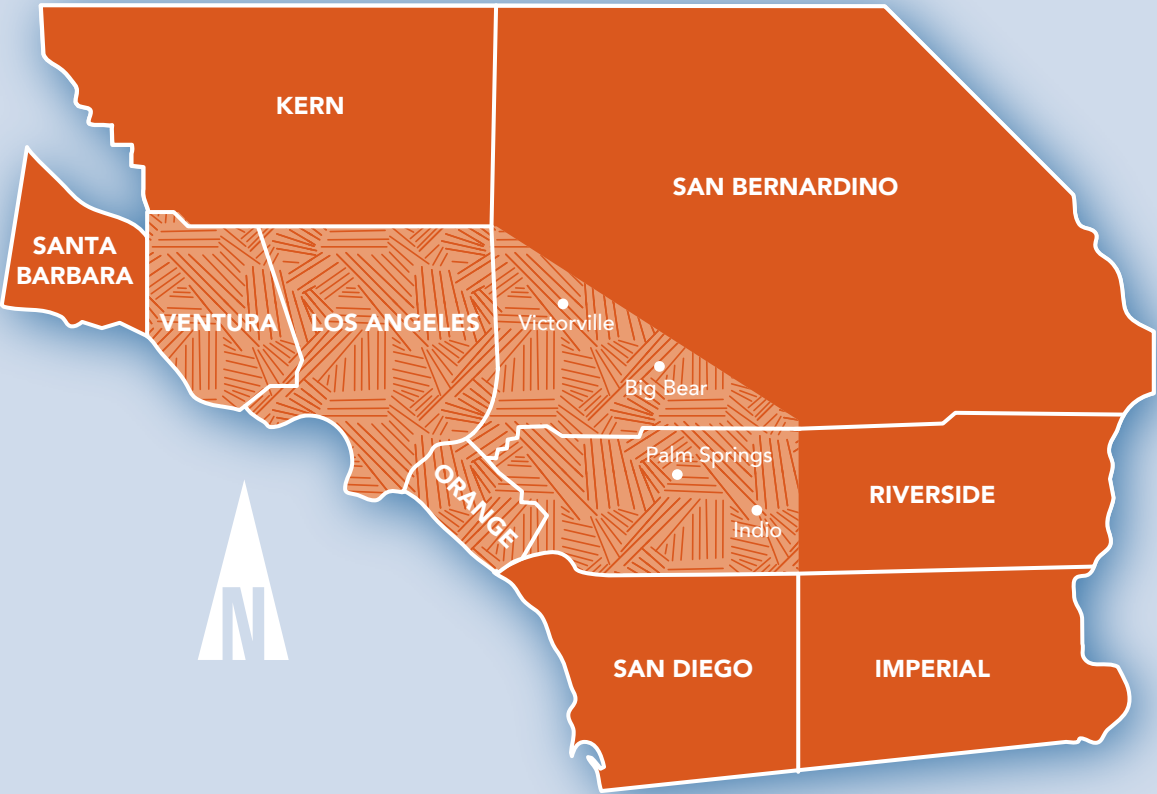





SERVICE AREA

Travel less than 85 miles in one direction from the City of Los Angeles, and within Orange or Ventura counties or designated portions of San Bernardino or Riverside counties, is free of charge. If a group’s destination exceeds this specified area, a fee will be assessed in proportion to the distance traveled outside the area.



-  Areas serviced free of charge
-  Areas serviced that will assess a fee
-  County lines



A Group Transportation Service Program for Eligible Seniors, Youth, and Persons with Disabilities.

LADOT

[lacitycharterbus.com](http://lacitycharterbus.com)

**The City of Los Angeles Charter Bus Program is designed to assist group trips for seniors, youths and persons with disabilities in the City of Los Angeles with free or subsidized charter bus services to attend educational, recreational or cultural events in the region.**



#### **Events/Destinations can include:**

- Beaches
- Amusement Parks
- Mountains
- Museums
- Theaters
- Sporting Events

LADOT's Charter Bus Program is provided using over the road coaches, school buses and wheelchair and walker accessible vehicles.

#### **REQUESTING A BUS TRIP**

Groups may request a bus trip through the Council District Office serving their area. The Agency Coordinator assigned to your Council District Office will assist you in submitting a request via the Charter Bus Program website: [lacitycharterbus.com](http://lacitycharterbus.com)

To find the Council District Office serving your area, visit: [lacity.gov/neighborhoodinfo](http://lacity.gov/neighborhoodinfo)  
Enter your group's address in the search bar and then contact the Agency Coordinator associated with your Council District.

Coordinators are listed here: [lacitycharterbus.com/Content/Coordinators.pdf](http://lacitycharterbus.com/Content/Coordinators.pdf)

Once the trip request is submitted, it will be reviewed by the Agency Coordinator. If approved, your trip request will be forwarded to LADOT, who will then assign your trip to a bus company. If you have any questions regarding your trip once it's been scheduled, please contact your Agency Coordinator.

#### **TRIP REQUEST DEADLINES**

Trip requests must be received by your Council District Office 20 calendar days prior to the date of the trip. Approved trip requests will then be submitted to the assigned bus company 14 calendar days prior to the trip date.



#### **PEAK SEASON**

**From May to September, the Charter Bus Program receives a large volume of trip requests. During this time, the Council District Office must receive trip requests at least 6 weeks prior to the trip date.**

Approved trip requests will then be submitted to the assigned bus company four weeks prior to the trip date.

#### **TRIP REQUEST STATUS**

Once a trip request is submitted, its status can be tracked on the Charter Bus Program website: [lacitycharterbus.com](http://lacitycharterbus.com)

#### **CHANGES TO A TRIP REQUEST**

Changes to the trip request can be made via the Charter Bus Program website, if the Council District Office has not already approved the trip request. If the trip request has been approved, the Council District Office must be contacted to make any needed changes. The Council District Office can make changes if the trip request has not already been assigned to a bus company. After making changes, the trip request must be re-approved. If the trip request has already been assigned to a bus company, the Council District Office must contact LADOT to make changes. There is no guarantee that changes can be accommodated.

#### **CANCELLATION OF TRIPS**

Cancellations must be made three business days prior to the trip date. The Council District Office will be charged for cancellations if not received in time.

